

14th Finance Commission:: Declaration of Service level Standards Notification Format

Name of the City/ULB	State	Name of the Municipal Commissioner/ Chief Executive Officer	Postal address with PIN code	Phone & Fax nos
Gudivada Municipality	AP	B. Seshanna	Gudivada Municipality, Krishna District	08674-245053 Fax-08674-245053

Water Supply indicators

Benchmarks	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Efficiency in redressal of customer complaints		Quality of water supplied		Cost recovery in water supply services	
	100%		135 lpcd		100%		20%		24 hours		100%		100%		100%	
	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets
	(2015-16)	(2016-17)	(2015-16)	(2016-17)	(2015-16)	(2016-17)	(2015-16)	(2016-17)	(2015-16)	(2016-17)	(2015-16)	(2016-17)	(2015-16)	(2016-17)	(2015-16)	(2016-17)
	67.50	75.0	56.40	70.00	1.25	2.00	23.40	20.00	1.0	1.0	95.00	95.00	80.70	90.00	72.30	80.00

Sewage Management (Sewerage and Sanitation)

Benchmarks	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Extent of reuse and recycling of treated sewage		Quality of sewage treatment		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management	
	100%		100%		100%		100%		20%		100%		80%		100%	
	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets
	(2015-16)	(2016-17)	(2015-16)	(2016-17)	(2015-16)	(2016-17)	(2015-16)	(2016-17)	(2015-16)	(2016-17)	(2015-16)	(2016-17)	(2015-16)	(2016-17)	(2015-16)	(2016-17)
	92.4	95	0.00	0.0	0.00	0.0	0.00	0.0	0.0	0.0	0.00	0.0	0.00	0.0	0.00	0.0

Solid Waste Management Indicators

Benchmarks	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		Efficiency in redressal of customer complaints	
	100%		100%		100%		80%		100%		100%		90%		80%	
	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets
	(2015-16)	(2016-17)	(2015-16)	(2016-17)	(2015-16)	(2016-17)	(2015-16)	(2016-17)	(2015-16)	(2016-17)	(2015-16)	(2016-17)	(2015-16)	(2016-17)	(2015-16)	(2016-17)
	100%	100%	100%	100%	15%	25%	10%	15%	0%	10%	15%	25%	15%	20%	80%	80%
	92.6	100.0	2209.1	100.0	0.0	15.0	0.2	10.0	0.0	10.0	0.0	80.0	0.0	20.0	96.2	10.0

Storm Water Drainage Indicators

Benchmarks	Coverage of storm water drainage		Incidence of water logging/ flooding	
	100%		0	
	Current	Targets	Current	Targets
	(2015-16)	(2016-17)	(2015-16)	(2016-17)
	21.00	25.00	20.00	14.00

In-anticipation orders of the Chairperson, Municipal Council, Gudivada.

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Efficiency in collection of water supply- related charges	
90%	
Current	Targets
(2015-16)	(2016-17)
90.40	95.00

Efficiency in collection of sewage charges	
90%	
Current	Targets
(2015-16)	(2016-17)
0.00	0.0